HOW TO DOWNLOAD AND INSTALL GLOBAL PROTECT
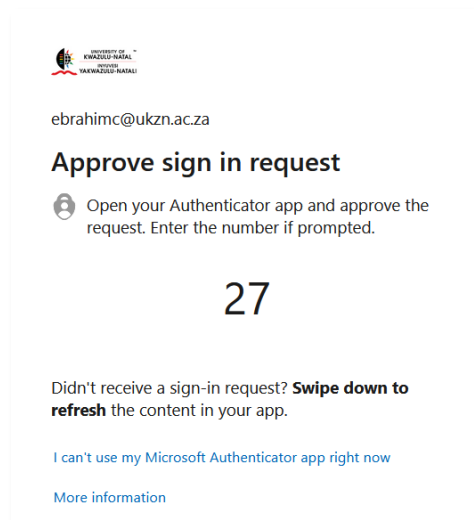
1. Navigate to http://vpn2.ukzn.ac.za and select your account.
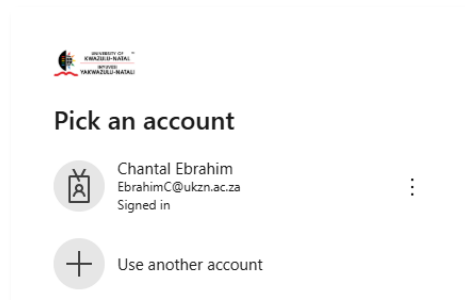
2. Enter your UKZN LAN password and click Sign In.
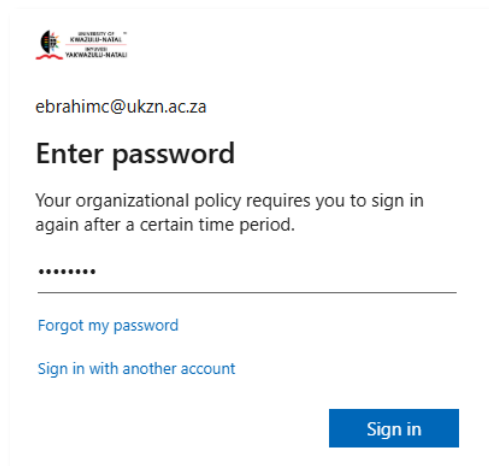
3. Open the Authenticator App on your cellphone to approve the request.

4. If you do not have Multifactor Authentication set up, please contact ICS Support for assistance.

- Students itstudenthelp@ukzn.ac.za
- Staff icssupport@ukzn.ac.za
- Call 031 260 4000

5. The following screen will appear. To download, select the correct version/platform. Once the download is complete, click the installation file to begin the installation process.

6. Accept all the defaults and click "Next" on all the screens that will appear.
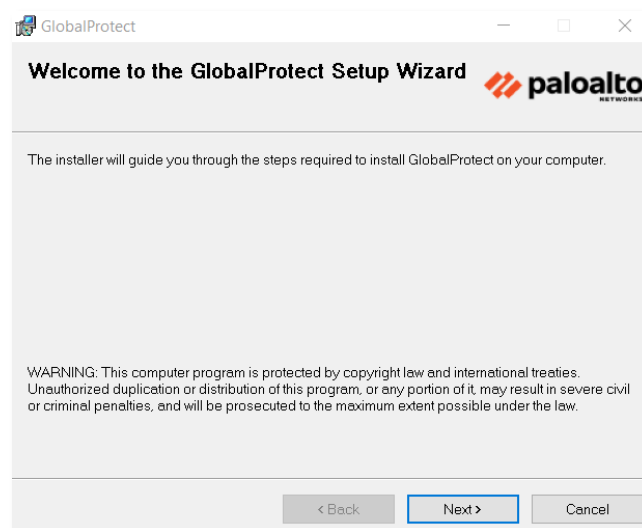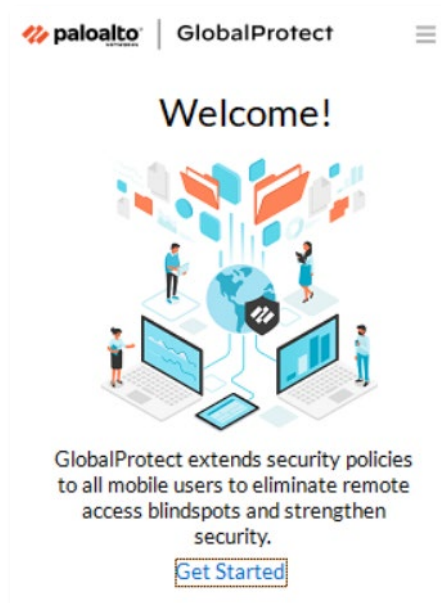
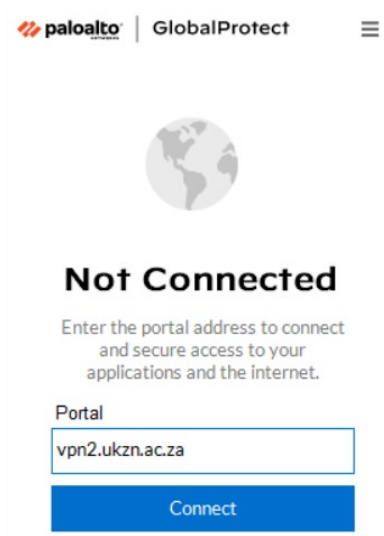7. Once the installation has completed, click Close.
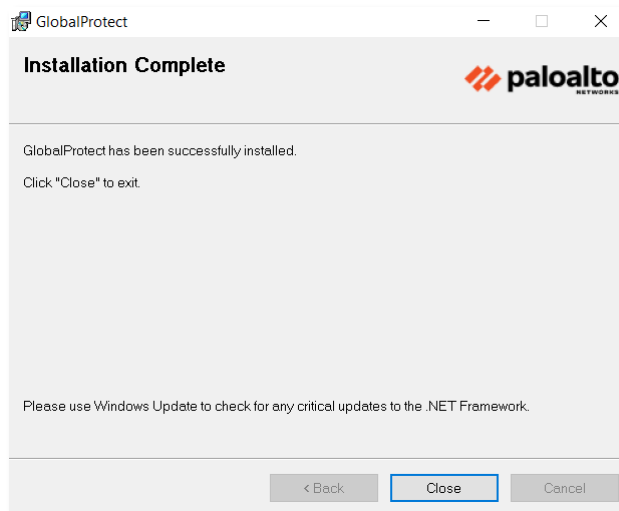
8. On the bottom right, click the disconnected Global Protect icon.

9. Click Get Started.

10. The screen below will appear on the bottom right of your screen. Enter the 'Portal Address' as seen: "vpn2.ukzn.ac.za" and click Connect.

11. You will be prompted to authenticate. At this point, follow steps 1 through 3.

12. Once you have been successfully authenticated, you will be connected to Global Protect.

13. If you wish to sign out, click the connected Global Protect icon

14. Click the hamburger icon, ☰ select settings, and then select sign out.

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